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Notice Regarding Professional Fees

This practice values our relationship with our patients and would like to ensure complete transparency on the patient's possible medical healthcare costs associated with this practice. We hereby inform our patients, insurance companies & colleagues that the billing policy of this practice does not necessarily follow the different rates at which the various medical insurance companies reimburse at, or with that of colleagues or any price reference lists.

In mid 2010, the High Court made a ruling that there is no longer a legal standardised medical scheme tariff guideline, previously called the National Health Reference Price List (RPL). In 2011 most of the medical schemes are now reimbursing at a percentage of their "scheme rate" and both the percentage and value of the "schemes rate" vary from one scheme to another e.g. 2014 RPL rates plus 5% or 2014 RPL rates plus 6%.

Competition law requires each medical practice to disclose its billing practice which is determined according to the practice's own costing structures and which is also in line with the provisions of the Consumer Protection Act. The tariff charged for healthcare services rendered in our practice is as follows:

- The consultation fee for the first consultation is R1500, and R900 for follow up consultations in the rooms, and must be settled on the day of the consultation.
- The consultation fee for telephonic consultations with Dr Nash is R600 and must be settled by EFT upon receipt of the invoice, or in the rooms within 7 days of the consultation.
- Any motivational letters, requested scripts, or Insurance/ Employer/ Medical forms will be charged according to our practice policy and is available on request. Forms will only be returned completed once payment has been received in full.
- Please note that additional costs are involved where emergency and/or unscheduled work is required.

For all elective procedures, this practice will provide patients with a written quotation. It remains the patient's responsibility to ascertain from their medical aid, what will/will not be covered. Each quotation provides a patient with the applicable procedure codes & fees.

Please take note that the quotation generated may be subject to change depending on the procedures ultimately performed in theatre.

Because of the varying and different benefits and exclusions on the different medical aid plan options in the market, it remains the patient's responsibility to validate with their medical aid what procedure codes and reimbursement tariffs are applicable on their plan. Even if the patient's medical aid covers a certain procedure, it does not necessarily imply that the medical aid will reimburse all the procedure codes charged by the practice.